

### **Frequently Asked Questions**

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#### **Do we need to make dinner reservations at the Rainbow Grille in advance?**

It is highly recommended, especially on weekends and holidays. A month in advance is a good rule of thumb. Just call us at 603-538-9556 after 4 PM, or please visit [www.rainbowgrille.com](http://www.rainbowgrille.com) to make your reservations.

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#### **Are any of the units at Tall Timber ADA compliant?**

While none of our rental units are entirely ADA compliant, our two Apartments attached to the ground floor of the main lodge, White Birch Apartment #1 and Silver Birch Apartment #2, offer easier access for guests with mobility issues. However, the bathrooms are not ADA compliant.

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**Are fireworks allowed on the Tall Timber property?**

No. While purchasing fireworks in New Hampshire is legal, they can only be used on the owner's (of the fireworks) property, and therefore cannot be used on the Tall Timber property. Using fireworks on our property could result in a visit from local law enforcement and possible eviction from our property. Leave them home - shoot them off on your own property.

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**Does Tall Timber offer a discount for military service members?**

Yes, Tall Timber offers a 10% discount on lodging rates for active and past members of the military services. Please provide proof of past or current service in the military when checking in.

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**What is Tall Timber's cancellation policy?**

Cancellation must be made fourteen days prior to the scheduled start of a reservation in order to receive a full refund on your deposit. There is a \$5.00 cancellation fee for cancelled reservations.

Cancellations made within fourteen days of the start of a reservation require that we rent out the cabin or room that was cancelled in order to have the deposit refunded. Please call us at 1-800-83-LODGE if you have any questions about our cancellation policy.

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**Does the Rainbow Grille offer "gluten free" menu choices?**

Yes, the Rainbow Grille has an extensive selection of gluten free choices. Please go to the Rainbow Grille website for more information.

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**Can guests bring drones for use on the Tall Timber property?**

No. Not only is our property not large enough for guests to use drones, but the majority of our guests come to northern New Hampshire specifically for the peace and quiet of our property. We hope that drone owners respect the wishes of our other guests when considering whether to bring their drones on vacation with them.

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**How far is Tall Timber from major airports?**

We are approximately 3.5 hours from Manchester, NH  
and Portland, ME;  
3 hours from Burlington, VT  
4.5 hours from Boston, MA;  
6 hours from Hartford, CT;  
8 hours from New York;  
2.5 hours from Montreal, Quebec

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### **Where can we purchase NH fishing / hunting licenses or snowmobile registrations?**

We sell them all here at the lodge. Just remember to bring a past license if it's for hunting, and information on your snowmobile for a NH registration.

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### **What time can we check in?**

Check in is at 3:00 PM as a rule, but occasionally you can check in earlier if your unit was not rented the night before. Please call us at 1-800-83-LODGE to ask us about an early check in.

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### **Can we bring our pet to Tall Timber?**

We allow pets in most of our cabins at a charge of \$15 per night per pet. However, there are several cabins, our lodge rooms, and our luxury houses where they are not permitted. Please visit our [Pet Policy](#) page for our complete rules on pets and where they are allowed.

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### **What is included with the cabin rental? Do we have to bring linens and towels?**

In addition to the basic pots, pans, utensils and dishes, we also provide soap, shampoo, basic paper products, coffee filters, sugar and salt and pepper. We also provide linens and towels for all of our units.

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### **How far in advance can a reservation be booked?**

Reservations can be booked exactly one year in advance from the date of your current reservation. As a current guest, you would have the first right to take your cabin for the same dates the following year.

### **Is there internet at the lodge for guests to use?**

We have wireless internet in the lobby of the main lodge. While it's not broadband, it will keep you in touch with the outside world. We have full broadband access in our two luxury houses across the lake, Bess and Angler's Cove as well. Please bring along your laptop if you want to stay connected!

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### **ATV use in Pittsburg?**

As of July, 2010, ATVers can now ride from Tall Timber down Beach Road to the designated trailhead on Back Lake Road. There is a 20 MPH speed limit when traveling on these roads. Upon reaching the trailhead, the designated trail system gives riders access to over 60 miles of ATV trails in the Perry and Indian Stream areas of Pittsburg. Not all of the logging roads that are used in the winter for snowmobile trails are available for ATVs.

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### **Is there cell coverage at Tall Timber?**

We have Verizon cell coverage in the main lobby for our guests. There are several businesses around Pittsburg that also have Verizon cell coverage, but there is no cell coverage for AT&T users in Pittsburg.

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### **Should we feed the ducks?**

While they're not as ferocious as bears or other wildlife, ducks do have a detrimental impact on Back Lake's water quality. Simply for this reason alone we do not recommend that our guests feed the ducks.

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### **Is there swimming at Tall Timber?**

While we do not have a designated swimming area on the property, many of our guests go swimming in front of their cabins. Our shoreline is rather rocky, so swimming shoes are recommended. A public sandy beach is located about a half mile down the road from the lodge.

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### **When is "black fly" season?**

Our black flies, or "New Hampshire's state bird", begin around Memorial Day

weekend and continue through June. They usually begin to die off in early July, just in time for our mosquitos to kick in. Come prepared with a good repellent, particularly with deet as an ingredient, and you should be ok.

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### **When is the best time to come and see moose?**

Beginning in May, moose are commonly seen on the roadsides feeding on winter road salt that has washed in to the ditches. They are common throughout summer, but become more scarce in the fall as their breeding season kicks in (early October). They are difficult to see in winter, unless you're on a snowmobile!

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